

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**  
Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 06-0350

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Lawrence D. Zea

Against (Utility name): Peoples Energy Services Corp.

As to (Reason for complaint) FAILURE TO HONOR CONTRACT

in Chicago, Il Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 838 Salem Lane. Carpentersville, Il. 60110

The service address that I am complaining about is 838 Salem Lane. Carpentersville, Il. 60110

My home telephone is [ 847 ] 428-1389

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [ 847 ] 428-1389

(Full name of utility company) Peoples Energy Services Corp. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200-280-170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

CHIEF CLERK'S OFFICE  
2006 MAY-21 AM 9:18  
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

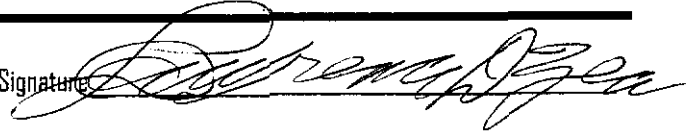
1. In August 2003 I took out a contract with Peoples Energy Services for 5 years at .62¢ a therm.
2. In November 2005 I noticed that my gas bill was extremely large. I called them and they told me that I only had a two (2) year contract and that it had expired in August 2005.
3. I called the Attorney General office in Chicago, and they told me to seek mediation with Peoples Energy Services. I called them and they said that they were not interested in mediation. I spoke with them and told them that I was going to file a complaint and they said to go ahead.

Please clearly state what you want the Commission to do in this case:

It is my desire that they honor their contract with me. They said that they did not have a 5 year contract then but that have one now.

Date: February 13, 2006  
(Month, day, year)

Complainant's Signature



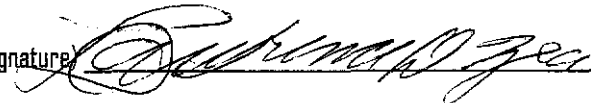
If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

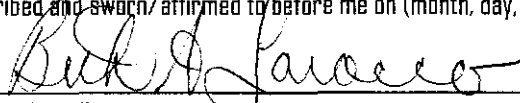
#### VERIFICATION

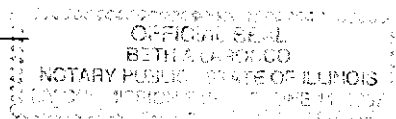
A notary public must witness the completion of this part of the form.

I, Lawrence Zea, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) 

Subscribed and sworn/affirmed to before me on (month, day, year) 4-28-2006

  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.